ACTIVE SHOOTER & SERIOUS INCIDENT

For Delta Businesses

In the event of an Active Shooter or Serious Incident inside your business, the following protocols are recommended:

RUN

- Leave any belongings behind and get clear of any danger
- Know your environment
- · Have an exit plan set up in advance
- Know where the exits are (are there multiple routes?)
- Call 911 when it is safe to do so

HIDE

*If running or escaping is not an option

- Lock and barricade the door
- Turn off all lights
- Be quiet, silence your phone (turn off ringer and vibration. If that doesn't work, turn off your phone.)
- Collect improvised weapons and make a plan of attack as silently as you can should you need to defend yourself.

FIGHT

- Use improvised weapons (stapler, fire extinguisher)
- Incapacitate the assailant
- Commit to and use physical aggression
- Defend yourself

IN THE EVENT OF AN ACTIVE THREAT / SERIOUS INCIDENT IN CLOSE PROXIMITY TO YOUR BUSINESS, THE FOLLOWING PROTOCOLS ARE RECOMMENDED:

- 1. Close and lock all doors and access points
- 2. Keep all staff and customers in the store (no one leaves and no one comes in)
- 3. Hide out of site until advised it is safe to leave (shelter in place)



Prepare the following ahead of time:

CREATE A SAFETY PLAN

- Practice the safety plan
- Evaluate its performance

CREATE A CRISIS RESPONSE KIT (Off Site)

- Build Maps
- Employee Roster
- Keys
- Passwords
- Floor Plans
- Important contact numbers

*Remember to continuously assess the situation and pursue your best option for survival

District Community Police Liaison Offices

Tsawwassen: 604-948-0199 Ladner: 604-940-4411 North Delta: 604-599-7280

KNOW YOUR ENVIRONMENT:

- Know all your exits / escape routes
- Create a safety plan and consider the following:
 - Communication options
 - Evacuation protocols
 - Muster procedures
 - Identify risks to your organization and how you can/will address them

REMEMBER THESE 3 PHRASES

ESCAPE IF YOU CAN! HIDE IF YOU CAN! FIGHT IF YOU MUST!

