

Working to Protect Delta Businesses



REPORTING CRIME

- Crime in progress: Call **911**
- Non-emergencies: 604-946-4411
- Report in person
 - North Delta Public Safety Building - 11375 84th Ave, Delta, BC (7am-7pm - 7 days a week)
 - Delta Police Headquarters - 4455 Clarence Taylor Crescent, Delta, BC (7am-7pm - 7 days a week)
- Online reporting (non-emergencies only) at <https://deltapolice.ca>



CONTENTS OF THIS ISSUE

CASH HANDLING CRIME PREVENTION

Some tips for employees who regularly handle cash to reduce the likelihood of being a victim of criminal activity and to hinder opportunities for an offender to commit a crime.

IN-STORE CASH DEPOSITS

Depositing or securing cash is becoming a growing issue for both small and larger businesses. How can cash deposits be managed by the business community?

CRIME MAPS & PREVENTION

Crime maps are used to help illustrate different crime trends across Delta. In response to these crimes, Delta police provides crime prevention tips to help keep businesses safe. See below for more information.

CASH HANDLING CRIME PREVENTION

One of the most important reasons to implement cash handling procedures is to implement due diligence by employees. Effective cash management allows you to know where your money is, who has access to it, and how it will be used.

Keeping a clear paper or digital trail of cash handling procedures protects employees while also making it easier to identify and correct errors when they occur. In addition, these procedures allow managers and business owners to be aware of where the cash has been kept and who it has been handled by.

Security in the cash handling process at checkout is also critical in reducing potential crimes. A good point of sale system does not allow cashiers to perform receipt cancellations without specific authorization, which reduces employee theft.



TIPS TO CASH HANDLING CRIME PREVENTION

- Safes and lockboxes should be secured, out of sight, and always locked.
- When you are using a deposit box, be mindful of customers watching you.
- Continually look around and watch for suspicious activity.
- Fit counter safes with time-delay locks
- Ensure that employees follow these guidelines when making bank deposits:
- Avoid making bank deposits at night.
- Vary the time and route for making deposits.
- Do not carry bags with money that imply you are carrying cash or bags that are marked with the company logo.



COUNTERFEIT PREVENTION

Ways of handling counterfeit bills at various businesses.

Whether it be at a retail store or a restaurant, counterfeits make their way in any and all businesses that accept cash. For restaurants, staff are more likely to be impacted by losing both the cost of a meal as well as any tip provided with the service. If one is under the assumption that they are being dealt with a counterfeit bill, the following tips should be utilized on how to handle the situation during the transaction.



- Politely decline the bill and if asked explain that you believe it to be fake.
- If they keep insisting on it being legitimate, request that they provide another one to compare (and inspect it as well).
- Advise the patron to have the bill checked with an available local police officer or notify police if they present it with a pushed impression of it being real.
- Most important is to remain courteous throughout the interaction. There could be a chance that the person did not know any better and weren't able to detect the falsity of the bill until it was inspected.



The impacts of dealing with counterfeits for Canadians.

Accepting counterfeit bills places a loss on the party who accepted the bill. In other words, there is no form of reimbursement provided and it is considered a criminal offence to use counterfeits in Canada.

Counterfeit bills create loss in two ways, the first being the financial loss in businesses accepting the payment only to realize that the bill was counterfeit. This would result in both a decline of any expected profits and surge in prices to recuperate the previous losses. The second would be the diminishment of public confidence in Canadian currency.

CRIME PREVENTION

CPTED (Crime Prevention Through Environmental Design)

- The Delta District Community Police Offices offer complimentary evaluations to businesses and private residences. A team of volunteers with specialized training in CPTED principles will attend your business or home and provide an evaluation that indicates how to make your property less appealing to the criminal element.

Catalytic Converter ID Program:

- The Delta Police Department has worked with several vehicle repair shops to initiate a catalytic converter ID program. Speak with your local shop about engraving your license plate or driver's license number onto the metal shell, or by using a forensic marking solution. This helps the Police in the event that it is stolen and subsequently located.
- B.C. has introduced new metal recycling regulations that help prevent the sale of stolen catalytic converters. The new rules require that the dealers must report any transaction involving a catalytic converter, including info regarding the seller, to the police

Community Crime Watch (CCW)

- The Delta Police Department offers the Community Crime Watch program as an approach to prevent, reduce, and report crime. Volunteers patrol targeted areas of crime, in a marked Community Police vehicle and report any suspicious activity or criminal offence to the Police.

Inadmissible Patrons Program (IPP)

- The IPP is a public safety partnership between Delta area businesses, public facilities, and the Delta Police Department. The goal of deterring individuals known to be associated to or involved in serious and/or violent criminal activities from entering or remaining in participating establishments in the City of Delta. If you are interested in joining the IPP program, please contact your local Delta Community Police Office.

Community Watch Program

- Sign up to take part in a database of homes and businesses with video cameras. Sign up is voluntary and easily done at deltapolice.ca/cwp. The use of video footage can help police locate suspects, find missing persons, locate potential witnesses, and gain information to assist in investigations.

RESOURCES:

<https://crimedoctor.com/convenience-store-robbery-cash-handling-for-employee-safety-theft/>

<https://www.investopedia.com/safe-deposit-box-what-to-store-and-not-store-in-yours-4589854>

<https://www.istockphoto.com/photos/holding-money-bag>

<https://koronapos.com/blog/cash-handling-procedures-in-retail/>

<https://www.istockphoto.com/photos/cash-drawer>

<https://www.bankofcanada.ca/banknotes/counterfeit-prevention/#suspicious>

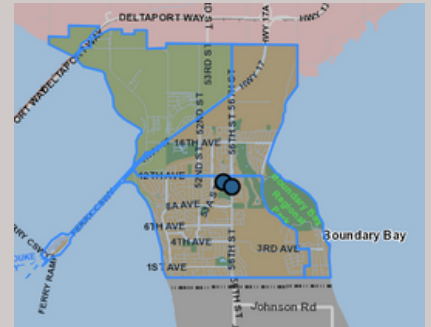
<https://www.istockphoto.com/photo/checking-canadian-currency-gm121228064-11397310?phrase=canadian+counterfeit+cash+>



CRIME MAPS

- Commercial Break-Ins
April | May | June 2023

Tsawwassen (District 1)



Ladner (District 2)



North Delta (Districts 3 & 4)

